

**General Data Protection Regulation (GDPR)**

By now, you have probably seen in the news and a great deal in your inbox about the General Data Protection Regulation (GDPR). We want to take this opportunity to assure you that we already look after your personal information with good care.

We want you to know exactly how we store and use your data in order to ensure that your relationship with Havelock Hotel continuous to be pleasant. Our new Privacy Policy is clear and simple to understand as detailed below.

We process personal information for certain legitimate business purposes, which include some or all of the following:

- where the processing enables us to enhance, modify, personalise or otherwise improve our services/communications for the benefit of our customers
- to identify and prevent fraud
- to enhance the security of our network and information systems
- to better understand how people interact with our websites
- to provide postal communications which we think will be of interest to you
- to determine the effectiveness of promotional campaigns and advertising.
- to provide services agreed in any engagement letter
- To view our updated privacy notice please follow the link at the bottom of the page.

Whenever we process data for these purposes we will ensure that we always keep your personal data rights in high regard and take account of these rights. You have the right to object to this processing if you wish, and if you wish to do so please email: [info@braevalhotel.co.uk](mailto:info@braevalhotel.co.uk). Please bear in mind that if you object this may affect our ability to carry out room booking reservations or other tasks for your benefit.